

ITEM 595 - Quotation of Estimated Charges

1. GENERAL

- a. When Carrier has furnished, either orally or in writing, an estimate of published tariff charges, such estimate will be given on the basis of the effective published tariff provision (s) as applicable to those facts concerning the shipments (s) which are made known to the Carrier.
- b. Estimates of freight charges are furnished as a convenience to the shipping public and represent nothing more than an approximation of freight charges which is not binding whether on the Carrier or the shipper.
- c. All transportation charges on a shipment will be assessed on the basis of published tariff provisions legally in effect at the time of shipment, as applicable to the commodity or commodities shipped, transportation, and related services performed in connection therewith. Regardless of the rate estimate furnished by Carrier, charges will be assessed based on the actual commodity shipped and services actually performed to fulfill its duty of service.
- d. Should Carrier be requested to perform loading or unloaded services at origin or destination, applicable labor and detention charges will apply, unless specifically negotiated.
- e. Customer is liable for any fines received, as well as excess labor used in reloading to correct axle or gross vehicle weight overloads.
- f. Specialized Freight Carriers will honor LTL quotes for 7 business days.

2. VOLUME/SPOT QUOTES

- a. "Volume Quote" or "Spot Quote" shall mean any price quotation derived from a non-published tariff, scale, or pricing document that is subject to change on a daily basis due to balance, carrier need, or other freight characteristic and is generally quoted verbally

or in writing as a result of a telephone or emailed quote request. Customers without an open account or published pricing with Special Freight Carriers who request a quote will be provided a volume/spot quote and should be aware of the terms and limitations provided herein.

- b. Volume/Spot Quotes have the prefix of "V" or "S" followed by seven numbers. (Examples: V1284999 or S1284988).
- c. Shipments made pursuant to Volume/Spot Quotes have a maximum cargo damage liability of \$1.00 per pound, subject to a maximum liability of \$10,000.00 per shipment with no exceptions. For alternative liability options and liability limitations regarding quotes please see Item 108-Carrier Liability for Cargo Loss and Damage Claims.
- d. Specialized Freight Carriers will honor volume/spot quotes for 3 business days.
- e. Should Carrier be requested to perform additional services at the time of pickup or delivery of a volume/spot quote shipment, applicable accessorial charges will apply. Published accessorial waivers are not applicable on volume/spot quotes.
- f. A volume and/or spot quote does not constitute "exclusive use" of Specialized Freight Carriers' equipment.
- g. All volume and/or spot shipments will be loaded by the shipper and unloaded by the consignee unless specifically negotiated herein.
- h. Volume quote rates will be charged based on the actual shipment characteristics. Shipments exceeding the quoted weight or linear feet limitation as specified by the quote issued may be subject to excess charges.
- i. Excess charges will be in addition to the quoted rate, and applied only to the excess portion of the shipment that exceed the weight and feet limitations. Excess charges will be assessed at a rate of 150% of the volume quote rate per hundred weight, or 150% of the volume quote rate per foot, whichever is greater.

- j. The bill of lading must have the Specialized Freight Carriers' quote number written on it. Specialized Freight Carriers reserves the right to charge a Missing Quote Number charge for shipments tendered to Specialized Freight Carriers without the quote number on the bill of lading.

- k. Specialized Freight Carriers reserves the right to deny correction requests to add/remove a volume/spot quote to a freight bill after the freight has been delivered. If the request is inadvertently accepted after the declination, Specialized Freight Carriers reserves the right to change the rating to the original rating of the shipment.

- l. Specialized Freight Carriers reserves the right to deny correction requests to add/remove a volume/spot quote to a freight bill after a delivery exception has occurred. If the request is inadvertently accepted after the declination, Specialized Freight Carriers reserves the right to change the rating to the original rating of the shipment.